

GRIEVANCE REDRESSAL CELL



Agenda

1. Revision of previous meeting minutes.
2. Analysis of the report & outcomes of activities related to Grievance Redressal Cell and the initiatives taken by the institution.
3. Miscellaneous.

Meeting Resolutions

The meeting's agenda was first announced by the Principal in accordance with the notice, and the members in attendance then unanimously approved the resolutions listed below:

1. The resolutions of previous meeting are read and confirmed by the members of Grievance Redressal Cell in the presence of the Principal.
2. There is no Grievance lodged in this session.

The meeting ended with vote of thanks.

Amitesh Roy

Amitesh Roy
Convener

Dr. Reba Das
Dr. Bratati Chakraborty
Ajfar Ali (Head clerk)

Dr. Amit Kr. Chakraborty

Dr. Amit Kr. Chakraborty
Principal and Chairman

Principal
THLH Mahavidyalay
Madian, Mallarpur, Gopuri
Birbhum, W.B



Dr. Suman Mukherjee

Dr. Suman Mukherjee
Teacher-in-Charge
Tatyasaheb Kore Mahavidyalaya
Mallarpur, Birbhum-731216

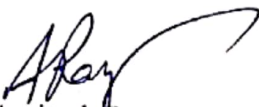
MEETING RESOLUTIONS

Academic Year: 2018-2019

The Grievance Redressal Committee meeting was held on 13th August 2019 at 11.30 am .The agenda of the meeting was to discuss the grievances received by the students and to discuss the ways to resolve the grievances. The complaint box was opened and the following steps were taken on the basis of those complaints:-

1. The college authority appealed to the university for the enhancement of the seats and hence seats were increased.
2. Three water filters as well as two water coolers have been established for the students , teachers as well as the non teaching staff members.
3. The college authority has requested the teachers to enter the college in proper time and take their classes properly maintaining the routine.
4. One vending machine has been has been put into the girls common room for their safety.

Members who attended the meeting:


Amitesh Roy
CONVENER

Dr.Reba Das


Dr.BratatiChakrabarty

Ajfar Ali (Head-Clerk)


Amit Kr Chakrabarty
PRINCIPAL AND CHAIRMAN

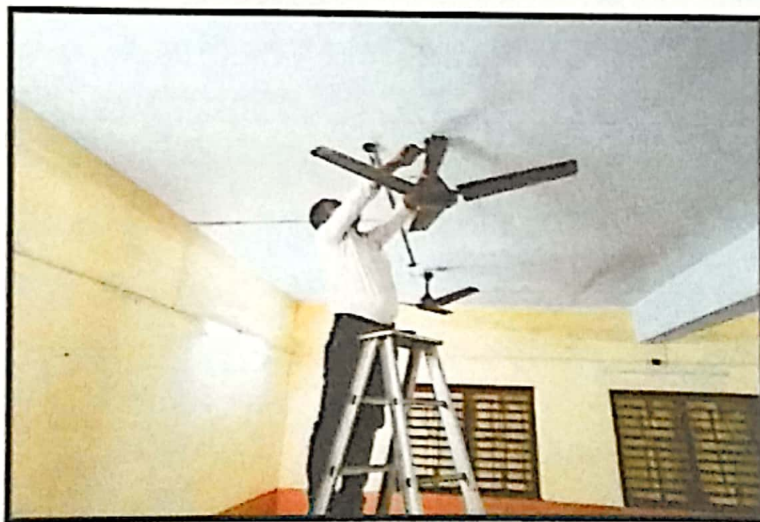
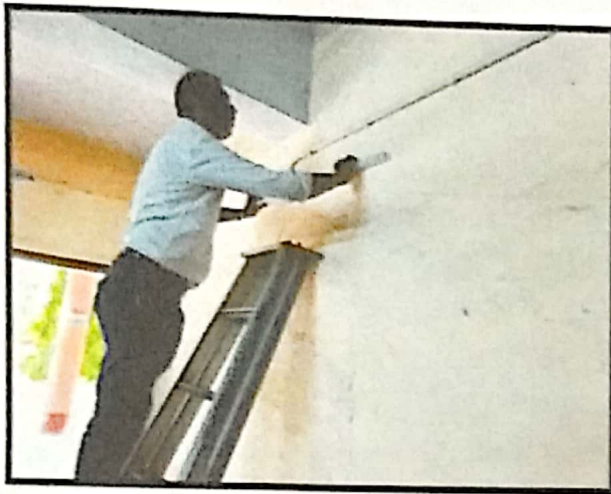
Principal
THLH Mahavidyalay
Madian, Mallarpur, Gonpur
Birbhum, W.B




Dr Suman Mukherjee
Teacher-in-Charge
Turki Hansda Lapsa Hemram Mahavidyalay
Mallarpur, Birbhum-731216

Action Taken Report

The campus development committee of our college tries to resolve the problem by installing lights and repairing fans as complaint lodged by GRC.



Suman
Dr Suman Mukherjee
Teacher-in-Charge
Turku Hansda Lepsa Hempan Mahavidyalaya
Mallarpur, Birbhum-731216

Agenda:


- 1.Repairing of classroom Ceiling fan and to ensure sufficient light in the classrooms.
2. Plan of action for the above issue.
3. Miscellaneous.

Minutes of the meeting

A Meeting of Grievance Redressal Committee held on 22/08/2019, emphasized on the following points.

1. The Grievance Committee has been looking into the matter with utmost and communicated with the administration to resolve the following problems.
2. The meeting ended at 2.30 pm and there were no other points for discussion.
3. Our college authority has decided to buy all the texts following the CBCS pattern for Santali Hons. students and collect it in the library for their smooth running of studies.

Members who attended the meeting:


Amitesh Roy

CONVENOR

Dr. Reba Das
Dr. Bratati Chakrabarty
Ajfar Ali (Head-Clerk))





Dr. Amit K Chakrabarty

PRINCIPAL AND CHAIRMAN

Principal
THLH Mahavidyalaya
Madian, Mallarpur, Gonpur
Birbhum, W.B



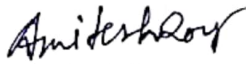
Dr. Suman Mukherjee
Teacher-in-Charge
Turku Hansda Lapsa Hemram Mahavidyalaya
Mallarpur, Birbhum-731216

Agenda: -

1. Discussion on the issues recorded in the prior meeting and the solutions being brought out related to those issues.
2. Misc.

Minutes of the meeting

1. the committee discussed that in this pandemic situation of covid -19, on students' request all the teachers have started online classes.
2. He also declared that the classes are running very smoothly without any hindrance.
3. He also ensured that the committee members will continue acting as the active members of the cell in future course of actions.



Amitesh Roy
Convenor

Members of the committee;

Dr. Reba Das

Dr. Bratati Chakraborty

Ajfar Ali (Head clerk)



Dr. Amit Kr. Chakraborty
principal and Chairman

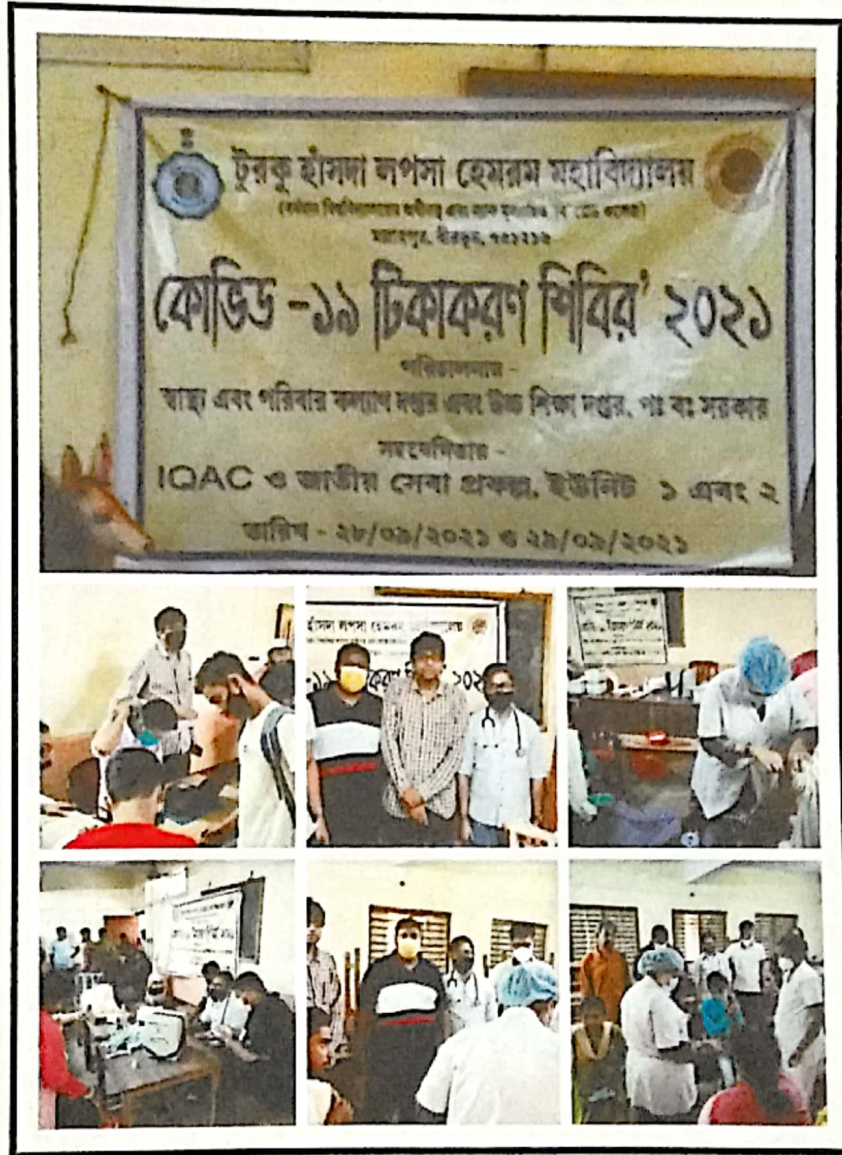
Principal
THLH Mahavidya
Madian, Mallarpur, Gorpara
Birbhum, W.B



Dr. Suman Mukherjee
Teacher-in-Charge
Turki Hansda Lapsa Hemran Mahavidyalay
Mallarpur, Birbhum-731216

Action Taken Report

On 28th and 29th September 2021, 58 students and beneficiaries were largely benefited by the covid 19 vaccination camp organized by NSS unit I and II in collaboration of IQAC and Mallarpur BMOH. Social distancing and covid 19 rules were maintained during the vaccination camp.



Suman
Dr Suman Mukherjee
Teacher-in-Charge
Turkey Hansda Lapsa Hemram Mahavidyalaya
Mallarpur, Birbhum-731216



GRIEVANCE REDRESSAL CELL

Turku Hansda Lapsa Hemram Mahavidyalay

Estd. 2006 & Affiliated to the University of Burdwan

NAAC Accredited with B in 2016

Madian, Mallarpur, P.O-Gonpur, Dist-Birbhum, West Bengal India, PIN-731216

Email:grievancethlhm@gmail.com

SLNo.	Complaint lodged Session	Complaints lodged by	Issue	Action taken date	Action taken
1	2018-2019	Students of SEM I	Increasing the seats in General course	10/07/2018	Appealed to the University for enhancement.
2	2018-2019	Students of SEM I and SEM II	Provide drinking water facility	20/07/2018	Established water filters and water coolers.
3	2019-2020	Students of SEM I	Proper girls and boys common room materials	20/07/2019	Establishment of vending machine in the girls common room
4	2019-2020	Students of SEMII and SEM IV	Having classes in proper time	22/08/2019	Teachers were instructed to have their classes maintaining the routine
5	2019-2020	Students of SEM III	Repairing of ceiling fans	05/09/2019	Ceiling fans were repaired
6	2019-2020	Students of SEM I	New books for Santali dept. Maintaining the CBCS pattern	05/01/2020	New books were ordered
7	2020-2021	Students of Hons Dept.	Having online classes for pandemic situation	16/04/2020	Online classes were started
8	2021 2022	Students of SEM V and SEM VI	Arrangement of covid-19 vaccine	28/09/2021 & 29/09/2021	All the stakeholders were vaccinated

Contact-9851225923



Suman Mukherjee
Dr Suman Mukherjee

Teacher-in-Charge

Turku Hansda Lapsa Hemram Mahavidyalay
Mallarpur, Birbhum-731216

9	2021-2022	Students of SEM III and IV	Reduction of fees for the Geography students	08/01/2022	It was not possible since fee structure is done by University itself.
10.	2021-2022	Students of Physical Education deptt.	Gymnasium equipments and grass cutter machine for Physical Education students	11/01/2022	Appealed to the finance committee and do the needful as soon as possible.
11.	2022-2023	Students of SEM VI	Commencement of remedial and tutorial classes	23/09/2022	Arrangement of classes
12	2022-2023	Students of SEM V and VI	More computers Geography lab.	15/11/2022	Some old computers have been repaired.
13	2022-2023	SEM III students of BNGH	SEMIII students of BNGH appealed for more books	21/02/2023	New books have been ordered in Bengali
14	2022-2023	SEM IV students of English Deptt.	Improvement in canteen	18/03/2023	Canteen was cleaned and some hygienic food items have been kept.

Attested

Suman
Teacher-in-Charge
THLH Mahavidyay
Madian, Mallarpur, Gansur
Birbhum- Pin- 731216, W.B.



S. R. B. K.
Principal
THLH Mahavidyalay
Madian, Mallarpur, Gansur
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