

# TURKU HANSDA LAPSA HEMRAM MAHAVIDYALAY

(Govt. Aided General Degree College affiliated to Burdwan University and Accredited by NAAC with B Grade)

VII-Madlan, Mallarpur  
PIN- 731216, West Bengal  
[www.thlhmahavidyalay.ac.in](http://www.thlhmahavidyalay.ac.in)



PO-Ganpur, Birbhum  
Phone & Fax- 03461-262175  
[email-tlmprincipal@gmail.com](mailto:email-tlmprincipal@gmail.com)

## Criterion 1 – Curricular Aspects

### 1.4 Feedback System

## Action Taken Report (ATR) On the Feedback

The Institution obtains feedback on the academic performance and ambiance of the institution from various stakeholders, such as Students, Parents, Employers, Alumni etc., and action taken report on the feedback is made available on the institutional website.

### List of Documents:

1. ATR of 2022-2023 Academic Session
2. ATR of 2021-2022 Academic Session
3. ATR of 2020-2021 Academic Session
4. ATR of 2019-2020 Academic Session
5. ATR of 2018-2019 Academic Session

  
Principal  
THLH Mahavidyalay  
Madlan, Mallarpur, Ganpur  
Birbhum, W.B.



  
Co-Ordinator, IQAC  
Turku Hansda Lapsa Hemram Mahavidyalay  
Mallarpur, Birbhum, 731216 (W.B.)

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## Action Taken Report (ATR) for 2022-2023 Academic Session

Through the systematic collection of feedback, the IQAC plays a crucial role in assessing students' perceptions of their overall college experience. The college has identified particular areas where student perceptions need to improve following a thorough review of feedback data. Parents also participate in this thoughtful feedback process, offering insightful thoughts and creative ideas for the curriculum and teaching-learning process. Feedback from the college's alumni is also requested to obtain a comprehensive viewpoint. This allows for the collection of alumni opinions about the college as well as their ideas on strategic issues that could further the college. All input, from students, teachers, parents, alumni, and employers alike, is carefully recorded, and appropriate action is taken whenever feasible. A few of these areas are indicated as follows:

- ✓ Our educational facility's refurbishment efforts have come to a successful completion. To be more precise, extensive renovations have been completed in the restrooms and classrooms, greatly improving the infrastructure as a whole. This improvement guarantees that students will learn in a better and more conducive atmosphere.
- ✓ As requested by the department head and students, computers have been given to the geography department. Several lab-based departments have also undergone renovations and a few new instruments have been purchased for lab-based departments.
- ✓ A particular focus was placed on the consistency of the classes and the student's attendance.
- ✓ Additionally, in recognition of the ongoing demand for recreational facilities, the common rooms designated for boys' and girls' students have undergone substantial renovations. The aim is to provide students with cozy and inviting areas for unwinding and mingling with others, thereby improving their general state of health.
- ✓ To better serve our student body's changing needs and interests, additional sports and fitness facilities have been added. This program is in line to encourage students to be physically active, to be healthy, and to feel a part of the community.
- ✓ We've taken steps to renovate the smart classrooms, demonstrating our commitment to giving students access to ICT tools to improve their educational experience.

  
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Ref No. 3749(a)

Date: 27/06/2023

From: The Principal

Turku Hansda Lapsa Hemram Mahavidyalay  
Vill- Madian, Po- Ganpur, Birbhum- 731216

To: The Registrar

The University of Burdwan  
Rajbati, Burdwan- 713104

Submission of Feedback Analysis Report for the 2022-2023 Academic Session.

Sir,

Enclosed please find herewith the "Feedback Analysis Report" for the 2022-2023 Academic Session of the college for your kind attention.

It is important to draw your kind attention to the betterment of our college. Please do the needful.

Thanking you,

Yours faithfully

  
Principal  
THLH Mahavidyalay  
Madian, Mallarpur, Ganpur  
Birbhum, W.B.



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## Action Taken Report (ATR) for 2021-2022 Academic Session

The IQAC is vital for evaluating students' overall college experience as it gathers feedback methodically. The college has effectively pinpointed particular areas where various stakeholders like students, teachers, parents, alumni, and employers perceptions require improvement following thoroughly analyzing the responses to the questionnaires. Parents are also included in this informative feedback process; they offer insightful views and creative suggestions regarding the college, the curriculum, and the teaching and learning process. Feedback is also requested from the college's alumni to get a comprehensive viewpoint. Their opinions about the college and their views on strategic issues that could advance the college are sought after. All feedback from stakeholders alike—is carefully recorded, and remedial actions are taken when practical. Our educational facility's refurbishment efforts have come to a successful completion. To be more precise, extensive renovations have been completed, greatly improving the infrastructure as a whole. This improvement guarantees that students will learn in a better and more conducive atmosphere.

- ✓ Based on the responses to the questionnaire inquiry, the college has identified areas where student perception requires to be improved. The canteen, restrooms, drinking water facilities, and IT facilities are a few prominent areas that need to be improved. A particular focus was placed on the consistency of the classes and the student's attendance.
- ✓ The Head of the Institution is notified by the IQAC of all the feedback after due consultation. The Head of the Department receives the departmental feedback and takes the necessary action to address the department's needs for additional improvisation.
- ✓ To improve the availability of drinking water, extra water purifiers have been purchased and positioned in key locations across the property.
- ✓ To make sure that lavatory facilities are hygienic and clean, a proactive strategy has been implemented. To maintain hygienic standards and give users a comfortable experience, efforts are in place to do routine cleaning and maintenance.
- ✓ Additional measures have been put in place in the canteen area to maintain standards of cleanliness and hygiene. Establishing a secure and pleasurable dining environment involves regular cleaning processes.
- ✓ More smart classrooms are required to meet the demands of modern education, according to a detailed review of the current IT infrastructure. To address this urgent need and improve the learning environment, proposals have been made to ask the governing body for funding.

  
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Ref No. 3374(a)

Date: 06/06/2022

From: The Principal  
Turku Hansda Lapsa Hemram Mahavidyalay  
VIII- Madhan, Po- Ganpur, Birbhum- 731216

To: The Registrar  
The University of Burdwan  
Rajbati, Burdwan- 713104

Submission of Feedback Analysis Report for the 2021-2022 Academic Session.

Sir,

Enclosed please find herewith the "Feedback Analysis Report" for the 2021-2022 Academic Session of the college for your kind attention.

It is important to draw your kind attention to the betterment of our college. Please do the needful.

Thanking you,

Yours faithfully

  
Principal  
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## Action Taken Report (ATR) for 2020-2021 Academic Session

An important part of assessing students' college experiences through systematic feedback is the IQAC. The college has identified particular areas where student perceptions need to improve following a thorough review of feedback data. Parents also participate in this thoughtful feedback process, offering insightful thoughts and creative ideas for the curriculum and teaching-learning process. Feedback from the college's alumni is also requested to obtain a comprehensive viewpoint. This allows for the collection of alumni opinions about the college as well as their ideas on strategic issues that could further the college. All input, from students, teachers, parents, alumni, and employers alike, is carefully recorded, and appropriate action is taken whenever feasible. A few of these areas are indicated as follows:

- ✓ The countrywide coronavirus pandemic scenario was present during this academic session. Students found it a little difficult to communicate with teachers using a digital platform when it was required. Students were made very aware of this and given extensive publicity through a WhatsApp group.
- ✓ Given the obstacles presented by the pandemic, efforts to improve infrastructure have temporarily come to a standstill. However, significant steps have been taken to improve the college's IT infrastructure, guaranteeing that the establishment will continue to be prepared to meet the changing demands of education in the digital era.
- ✓ As a next step and in keeping with the continuous commitment to development, the IQAC is sending student feedback to the appropriate Heads of Departments that are department-specific. This guarantees that positive feedback is taken into account at the departmental level and promotes a customized strategy to further improve the educational experience as a whole.
- ✓ A particular focus was placed on the consistency of the online classes and the student's attendance.
- ✓ It was explained to the teachers that their one of the goals in the online classroom is to raise students' awareness of the pandemic and provide them with information on how to stay safe and healthy.

  
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Ref No. 3328(a)

Date: 26/08/2021

From: The Principal  
Turku Hansda Lapsa Hemram Mahavidyalay  
VIII- Madian, Po- Ganpur, Birbhum- 731216

To: The Registrar  
The University of Burdwan  
Rajbati, Burdwan- 713104

Submission of Feedback Analysis Report for the 2019-2020 and 2020-2021 Academic Session.

Sir,

Enclosed please find herewith the "Feedback Analysis Report" for the 2019-2020 and 2020-2021 Academic Session of the college for your kind attention. It was not possible to submit the report for the 2019-2020 session due to the coronavirus pandemic situation.

It is important to draw your kind attention to the betterment of our college. Please do the needful.

Thanking you,

Yours faithfully

  
Principal  
THLH Mahavidyalay  
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## Action Taken Report (ATR) for 2019-2020 Academic Session

### •Feedback Collection and Analysis:

- The Internal Quality Assurance Cell (IQAC) systematically collects feedback from students, parents, and alumni to assess their college experience.
- Identified areas for improvement based on thorough review of feedback data, focusing on enhancing student perceptions.

### •Pandemic Response and Communication:

- During the nationwide COVID-19 pandemic, students faced challenges in digital communication with teachers.
- Extensive communication via WhatsApp groups was initiated to address these challenges and raise awareness among students.

### •Infrastructure Development:

- Despite temporary obstacles due to the pandemic, significant strides were made in enhancing the college's IT infrastructure.
- Ensured readiness to meet digital education demands effectively in the future.

### •Online Classes and Attendance:

- Emphasized consistency in online classes and monitored student attendance closely to maintain educational standards.

### •Health Awareness in Teaching:

- Educated teachers on integrating pandemic awareness into their online teaching practices.
- Emphasized the importance of providing students with guidance on staying safe and healthy during the pandemic.

This report outlines proactive measures taken by the IQAC to address feedback, improve infrastructure despite challenges, and enhance educational delivery during the pandemic. Ongoing efforts ensure adaptability to digital education requirements and prioritize student well-being and learning outcomes.

  
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Ref No. 3328(a)

Date: 26/08/2021

From: The Principal  
Turku Hansda Lapsa Hemram Mahavidyalay  
VII- Madian, Po- Ganpur, Birbhum- 731216

To: The Registrar  
The University of Burdwan  
Rajbati, Burdwan- 713104

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Thanking you,

Yours faithfully

  
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## Action Taken Report (ATR) for 2018-2019 Academic Session

### •Feedback Collection and Assessment:

- Regular collection of feedback from students, parents, alumni, teachers, and employers.
- Systematic analysis identifies areas needing improvement, ensuring comprehensive insights.

### •Infrastructure Enhancements:

- Renovated common rooms for boys' and girls' students to enhance comfort and community interaction.
- Upgraded sports and fitness facilities to promote physical activity and overall student well-being.
- Renovated smart classrooms to provide advanced ICT tools for enhanced learning experiences.

### •Facility Maintenance and Hygiene:

- Proactive measures to maintain cleanliness and hygiene in lavatory facilities and canteen areas.
- Regular cleaning schedules and maintenance checks implemented to ensure standards are met.

### •Departmental Integration:

- Actionable feedback shared with Heads of Departments to customize improvements.
- Department-specific strategies implemented to enhance educational experiences based on feedback.

This action report highlights ongoing efforts to enhance various aspects of the college experience based on stakeholder feedback and strategic improvements across facilities and educational offerings.

  
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Ref No. 3159(a)

Date: 25/06/2019

From: The Principal  
Turku Hansda Lapsa Hemram Mahavidyalay  
Vill- Madian, Po- Ganpur, Birbhum- 731216

To: The Registrar  
The University of Burdwan  
Rajbati, Burdwan- 713104

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Sir,

Enclosed please find herewith the "Feedback Analysis Report" for the 2018-2019 Academic Session of the college for your kind attention.

It is important to draw your kind attention to the betterment of our college. Please do the needful.

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